

Dear Pharmacists and Pharmacy Staff

Needle Syringe Programme Equipment (Needle Exchange)

As part of our work to improve quality and efficiency, Inclusion have successfully tendered for a new NSP equipment provider. We are pleased to announce that from 1st January 2026 **Exchange Supplies** will be our new provider.

Inclusion will be working together with Exchange Supplies and your LPC to provide a smooth transition. Exchange Supplies will be sending out a pre supply email and a Welcome Pack to each pharmacy week commencing 15 December. The Welcome Pack will contain how to order instructions.

Each pharmacy will be set up with a web shop so you will be able to order your equipment direct via their web shop and supplies should now be delivered within 3 working days.

Please have a look at the exchange supplies [website](#) for the range of information and [training](#) that is on offer to support our harm reduction work.

You may notice a slight change to the equipment you are used to, but we are happy to discuss any changes or concerns you or your patients have. You should also be able to order to smaller quantities to suit the space . you have.

If you have any questions please do not hesitate to contact

Exchange Supplies info@exchangesupplies.org or [01305 262244](tel:01305262244)
Inclusion InclusionNSP@mpft.nhs.uk or via your local hub.