

Exemption patients for POD service: Community pharmacy to GP Practice workflow

Exemption Key

Exemption 1 Cognitive Ability: defined in relation to the patient's ability, or not, to order their own repeat prescriptions either over the telephone via the POD service, on-line or direct with the GP practice

Exemption 2 Mental Capacity: defined in relation to the patients mental capacity not being sufficient to order their medications in a regular manner.

Exemption 3 Physical Condition / Impaired Speech: defined in relation to a patients physical condition or impaired speech ability and they have no relative or carer willing and able to order on their behalf - consent being given from legal guardian via the surgery.

Exemption 4 MDS with DDA: defined as patients who already has their medications are dispensed into a multi-compartment dosage system (MDS or Dossett Box) as per the Equality Act 2010.

Community Pharmacy reviews patient requesting to be on Exemption List for Rx ordering

Community Pharmacy Reviews Exemption FORM and completes ALL relevent information *
ADD PRACTICE NAME TO FORM

Send to practice email address

Practice Nominated Rx lead to review Exemption form request and confirms if approved by responsible GP Lead

Practice rejects request and sends it back to the community pharmacy (CP) to review

CP to Inform patient not on Exemption list i.e. CP cannot order for patient. Signpost to POD phone number/ GP practice directly / webform

End

Yes

Practice may take up to 3 days to review request and send confirmation

Practice confirms with the community pharmacy that the patient has been added to the Exemption List

MUST CONFIRM

Community Pharmacy MUST WAIT confirmation from the practice

Rx requests can be sent directly to the POD email address

mlcsu.meirpcnpod@nhs.net for POD service

Practice Email addresses:
Adderley Green Surgery:
adderleygreen@stoke.nhs.uk
Willow Bank Surgery:
willowbanksurgery@stoke.nhs.uk
Dr P D Miles And Dr R Valasapalli:
miles.valasapalli@nhs.net
Meir Medical Practice:
drborse.fax@nhs.net