|  |
| --- |
| **Key Contact Details NHS 111 provider** |
| Name of organisation | WMAS |
| Health professionals telephone number | Starline number: Dial 111, wait for the recorded message to begin. As soon as you hear the message start you can press **9\*7**  on the phone(**Note – this number must NOT be shared with the public)** |
| Key contact | Karen.gulliver@vocare.nhs.uk – IUC Operations Manager |
| **Integrated Urgent Care Clinical Assessment Service (IUC CAS)** |
| Name of organisation  | WMAS |
| Health professionals telephone number  | Starline number: Dial 111, wait for the recorded message to begin. As soon as you hear the message start you can press **9\*7**  on the phone(**Note – this number must NOT be shared with the public**) |
| Key contact | Karen.gulliver@vocare.nhs.uk – IUC Operations Manager |
| **Local GP Out of Hours provider** |
| Name of organisation  | * Staffordshire Doctors Urgent Care (except Seisdon)
* Wolverhampton Doctors Urgent Care (Bilbrook, Codsall, Perton and Featherstone)
* Malling Health (Kinver and Wombourne practices)
 |
| Address  | N/A |
| Postcode  | N/A |
| Public telephone number  | 111 |
| Health professionals telephone number  | * Staffordshire Doctors Urgent Care: Starline number: Dial 111, wait for the recorded message to begin. As soon as you hear the message start you can press **9\*7**  on the phone
* Wolverhampton Doctors Urgent Care - 0300 1233115
* Malling Health - 01384 456111 ext.2215

(**Note – these number must NOT be shared with the public**) |
| Key contact | SDUC - Jack.butler@vocare.nhs.ukWDUC – Tesha.Smith@vocare.nhs.ukMalling Health - collettestaunton@nhs.net |
| **Directory of Services (DoS) search tool** |
| Local DoS search tool  | Direct access via CPCS module in PharmOutcomes. See PharmOutcomes user guide for details in the ‘Help’ tab |
| Login details (These details are specific to this pharmacy and should not be shared) | Password: Username: |
| **Local DoS Lead** |
| Name  | Richard Topping |
| Telephone | N/A |
| Email Address | dosleads@wmas.nhs.uk |
| **NHS DoS Commissioner contact** |
| To notify NHS 111 or IUC CAS of temporary withdrawal of the service please email dosleads@wmas.nhs.uk |
| **Local NHS England team contact** |
| Key contact | Andrew Pickard |
| Telephone | N/A |
| Email address | a.pickard@nhs.net |