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| **Key Contact Details NHS 111 provider** | |
| Name of organisation | WMAS |
| Health professionals telephone number | Starline number: Dial 111, wait for the recorded message to begin. As soon as you hear the message start you can press **9\*7**  on the phone  (**Note – this number must NOT be shared with the public)** |
| Key contact | Karen.gulliver@vocare.nhs.uk – IUC Operations Manager |
| **Integrated Urgent Care Clinical Assessment Service (IUC CAS)** | |
| Name of organisation | WMAS |
| Health professionals telephone number | Starline number: Dial 111, wait for the recorded message to begin. As soon as you hear the message start you can press **9\*7**  on the phone  (**Note – this number must NOT be shared with the public**) |
| Key contact | Karen.gulliver@vocare.nhs.uk – IUC Operations Manager |
| **Local GP Out of Hours provider** | |
| Name of organisation | * Staffordshire Doctors Urgent Care (except Seisdon) * Wolverhampton Doctors Urgent Care (Bilbrook, Codsall, Perton and Featherstone) * Malling Health (Kinver and Wombourne practices) |
| Address | N/A |
| Postcode | N/A |
| Public telephone number | 111 |
| Health professionals telephone number | * Staffordshire Doctors Urgent Care: Starline number: Dial 111, wait for the recorded message to begin. As soon as you hear the message start you can press **9\*7**  on the phone * Wolverhampton Doctors Urgent Care - 0300 1233115 * Malling Health - 01384 456111 ext.2215   (**Note – these number must NOT be shared with the public**) |
| Key contact | SDUC - [Jack.butler@vocare.nhs.uk](mailto:Jack.butler@vocare.nhs.uk)  WDUC – [Tesha.Smith@vocare.nhs.uk](mailto:Tesha.Smith@vocare.nhs.uk)  Malling Health - [collettestaunton@nhs.net](mailto:collettestaunton@nhs.net) |
| **Directory of Services (DoS) search tool** | |
| Local DoS search tool | Direct access via CPCS module in PharmOutcomes. See PharmOutcomes user guide for details in the ‘Help’ tab |
| Login details  (These details are specific to this pharmacy and should not be shared) | Password:  Username: |
| **Local DoS Lead** | |
| Name | Richard Topping |
| Telephone | N/A |
| Email Address | dosleads@wmas.nhs.uk |
| **NHS DoS Commissioner contact** | |
| To notify NHS 111 or IUC CAS of temporary withdrawal of the service please email [dosleads@wmas.nhs.uk](mailto:dosleads@wmas.nhs.uk) | |
| **Local NHS England team contact** | |
| Key contact | Andrew Pickard |
| Telephone | N/A |
| Email address | a.pickard@nhs.net |